



Jagannath International Management School

MOR, Pocket-105, Kalkaji, New Delhi-110019

(Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956)

Accredited by National Assessment and Accreditation Council (NAAC)

5. Framework for Students' Grievance Redressal Mechanism:

5(f) Whether students are satisfied with the effectiveness of the SGRC:



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Student Satisfaction Survey

Grievance Redressal Cell

Analysis report

2025-26

The Student Grievance Redressal Cell thrives to provide a supportive campus culture to its students. In order to know the awareness and level of satisfaction of students with regard to Grievance Redressal, a Student Satisfaction Survey was conducted for the year 2025-26. For this purpose, a questionnaire was developed and administered. A few items in the questionnaire sought answers to the awareness of the Grievance Redressal Cell in the college, its working mechanism, what kind of grievance they have faced (if any), and if it was redressed. The question-wise report of analysis is provided below:

- More than 50% students of BCom Hons and BBA have responded to the survey.
- Almost all the students from both the courses are aware of the procedure being followed for Redressal of Grievance in the College.
- 90% of the students have understood the time taken and the procedure of Grievance handling.
- More than 85% of the students agree that the Grievances reported are redressed within 15 days of report.
- Almost 45% of the students are satisfied with the Grievance Redressal Mechanism being followed in the Institute.

Overall, the students were well aware of the existence of different support mechanisms in the college and majority of them were satisfied with their working as well.



Grievance Redressal

201 responses

Publish analytics



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Name

201 responses

Yash gautam

Kavya Sharma

Ashita Wadhwa

Aron Kalia

Jatin Sabharwal

Krrish gupta

Aakanksha Chauhan

Ayush Aryan

Vanshika Kalra

Sanskar Goel

Keshav Singhal

Sonvi Bhatia

Rishabh gupta

Nandini Jain

Reyansh Singh

agreem bhatia

Pranjal Aggarwal

Ravinder Singh

Ayan

Riya Singh

Naina Gupta



Jayate Suji

Aishwarya Goel

Akanksha Srivastava

Arnesh Mathur

Anshika

Aryan Dev

Khushi Bansal

Param Sadh

Aanya

Shipra Choudhary

Mishti Taneja

Ghuncha Sharma

Varun Papnai

Ansh chawla

Gopit Maheshwari

Taareesh joshi

Aryan suri

Khanak jain

Piyush

Sameer Tiwari

Shivam Gupta

Jatin Singhal

Aditya Bansal



Archana Bhalla

Kanan Aweja

Tanisha Dudeja

Tanisha Datta

Purusharth Verma

Anushi oli

Fareha Tariq

Janvi Adlakha

Riddhima Agarwal

Aditya Rana

Vinayak sharma

laksh kapoor

Arnav Chanana

Shreya bansal

Aaliya

Nikita Rana

Jignesh rajput

Aayush Panchal

Shivaaz Jain

Tanishq Goel

Manvi Arora

Rishit jain

Lakshya Jain



Riya Pant
Aryan Gaur
Nimit Kemni
Devansh Mittal
Sarthak
Ananya Jain
Aryan Dev
Kavya Agarwal
Akshay
Ashish panwar
Prity jana
Saksham Sharma
Ashish Pradhan
Nilansh Rastogi
Kavya Sharma
Sankalp chhabra
Ishaan ahuja
Puneet Manchanda
Devangi Gandhi
Gunal Agarwal
Anushka jain
Ishaan khatreja
Suhani jain



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Garvit Kohli

Mridul Mago

Tanisha Gupta

Tanisha Ahuja

Satyam jha

Devanshi Jain

Vanshika singh

Mansi

Adone Joby

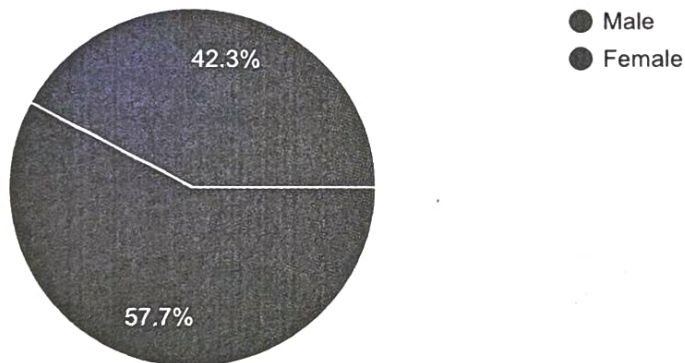
Rohit Jindal

96 more responses are hidden

Gender

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201 responses



Course

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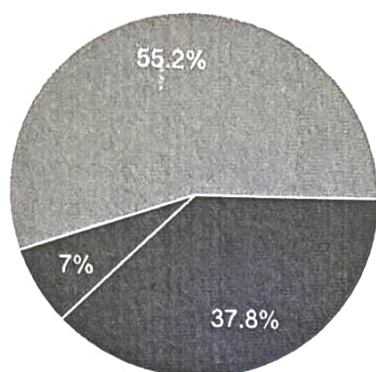
201 responses



Year

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201 responses

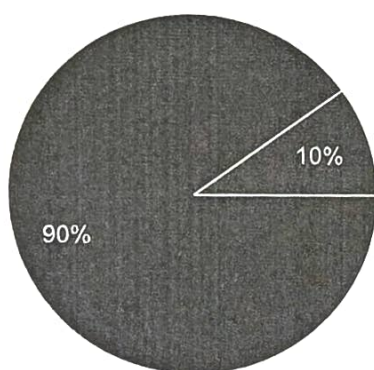


- 1st year
- 2nd year
- 3rd year

Are you aware of Grievance Redressal procedure followed in your Institute?

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201 responses

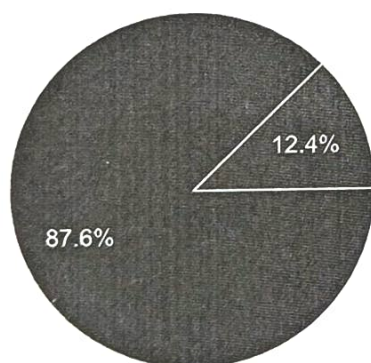


- Yes
- No

Is the grievance handling procedure explained to you?

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201 responses



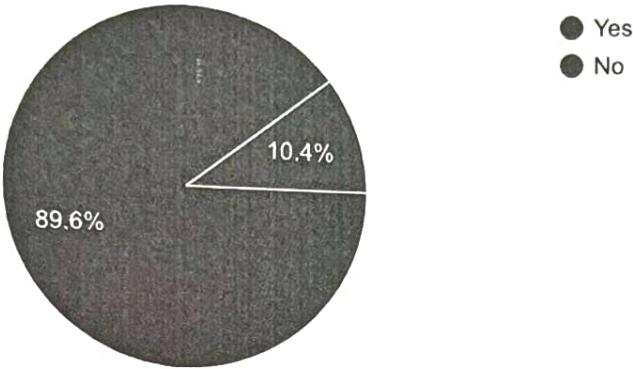
- Yes
- No



Does the Grievance Committee redress your grievance?

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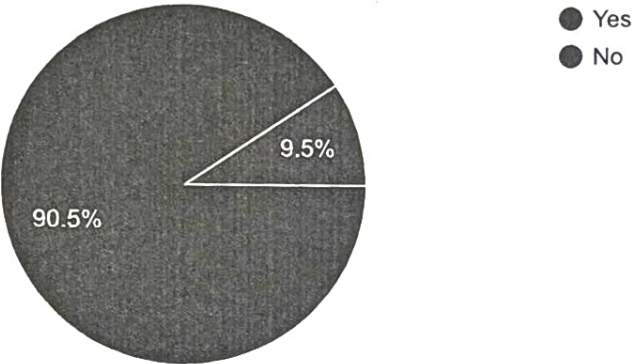
201 responses



Do they gather all relevant facts about the grievance?

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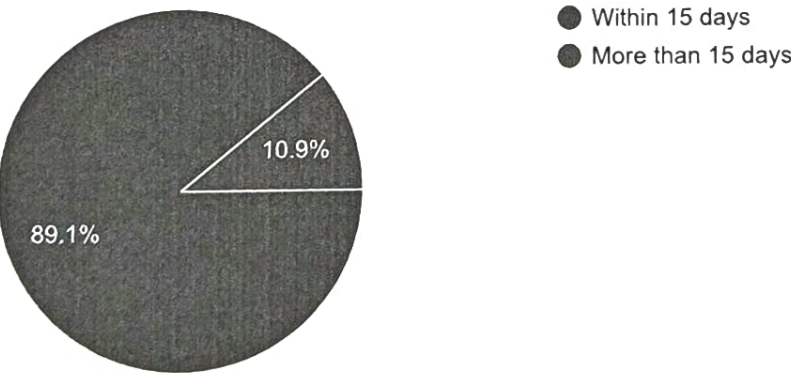
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How much time has been taken to redress your grievance

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201 responses



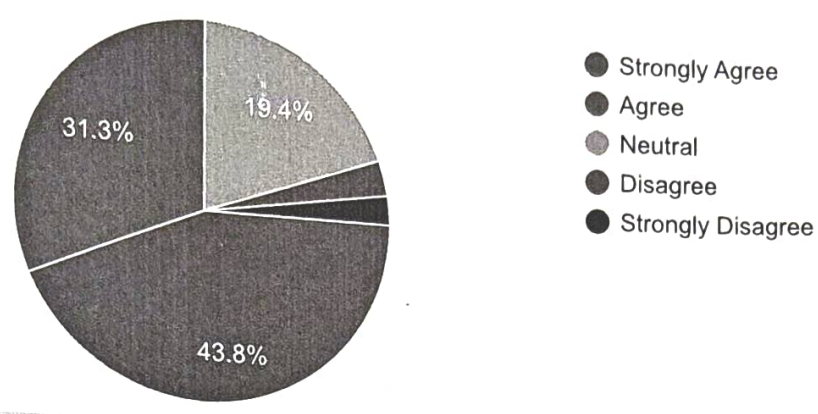
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Are you satisfied with Grievance Handling procedure of the Institute?

201 responses

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